

TangentEV Warranty Terms

TangentEV is a brand name owned and powered by Flowatt Battery science PRIVATE LIMITED (hereinafter referred to as "Company").

The Company warrants - that each scooter (of the models under coverage) sold by the Company shall be free from any defects in both material and workmanship, under normal use and maintenance for the warranty period. Flowatt Battery science Private Limited is offering the following for your vehicle's battery.

- Base warranty which covers uninterrupted battery operations for the period shown. It covers only battery
- Performance warranty which ensures battery performance is maintained over 70% of initial range

The Company reserves the right to change any of the terms and conditions of these warranty terms at any time.

We will provide notice of any material changes by posting an announcement on the official web-site of TangentEV.Market . You may review these terms regularly to ensure that You are aware of any changes made by us. The continued use of our Website / Services by You, after changes are posted, means that You agree to be legally bound by these Terms and Conditions as updated and/or amended. In the case of any violation of these Terms and Conditions or any additional terms posted on Our Website, we reserve the right to seek all remedies available by law and in equity for any such violations. This plan is designed to extend the protection of your battery from any defects in both manufacturing and workmanship, for the duration of the plan terms. **WARRANTY TERMS AND CONDITIONS Flowatt Battery science PRIVATE LIMITED ("COMPANY")** warrants that each sold electric two-wheeler by the Company shall be free from any defects in both material and workmanship, under normal use and maintenance, subject to the following terms and conditions:

Section 1: Warranty Period on Battery:

The warranty on the battery shall exist for a period as mentioned in invoice , valid from date of issue.

Section 2: Warranty Period on Vehicle Components:

Only the battery are covered under this Vehicle Components Warranty for a period as specified in invoice issued.

Section 3: What is covered under Warranty (both vehicle and battery):

Warranty is transferable to the subsequent owner for the remaining warranty period and is applicable only in India.

The Company's obligation is limited to repairing or replacing, free of cost, those parts of the vehicle, which upon examination by the Company may acknowledge to be defective in manufacturing or workmanship within the warranty period stipulated above, and in such cases, the Company's decision either to repair or replace the affected part will be final. Such defective parts that have been replaced shall become the property of the Company. All labor costs with respect to the above replacement or repair during the warranty period shall be borne by the Company. Battery and Parts repaired or replaced under this warranty are covered only for the remainder of the original warranty period.

Section 4: What is not covered under Warranty: This warranty shall not apply to:

Any natural wear and tear and aging of parts of the vehicle, like the Brake pads, brake discs, bearings, tyres, bushes, rubber parts, belt, grommets and seals.

Consumables like brake oil, fasteners, grease and dust seal

Normal maintenance services, including without limitation, cleaning and polishing, etc.

Failure to charge the battery for an extended period may result in degradation of the battery's health or performance &, potentially, irreversible damage. such damage may necessitate the need for a battery replacement & is not covered under the warranty.

Replacement of parts as a result of normal wear and tear

Damage or failure resulting from:

- Negligence of carrying out proper maintenance as written in the Owner's Manual and Service Manual

- Misuse, abuse, accidents, theft, flooding, fire or taking part in motor races or competitions

- use of improper or non-genuine oils and lubricants

- Vehicles used with sidecars not manufactured / supplied by the Company

- Use of parts other than Company's genuine parts

- Any device and/or accessories not supplied by the Company with the vehicle

- Modifications, alterations, tampering or improper repairs done at any unauthorized service points

- Control Units or software used in vehicle which are not designed or approved by the company

- Paint scratches, dents or similar paint or body damage on the vehicle not due to the Company

- Vehicles on which motor number or chassis number is deleted, defaced or altered

Tyres originally equipped on the Vehicle are warranted for directly by the respective manufacturers and not by the Company.

The Company shall not be liable for incidental, remote, indirect or consequential damages of any kind, including without limitation for loss of time, inconvenience, loss of use of vehicle or commercial loss due to the usage of the Vehicle.

Any warranty obligations shall only be triggered when the defect in the vehicle is brought to the notice of the Company by the customer and on logging his/her complaint

An act of God or environmental factors, including, but not limited to, earthquake, war, terrorist attack, airborne chemicals, lockouts, strike, riots, frost, tree sap, damages caused by animal or rodents, bird droppings, road debris, industrial fallout, rail dust, salt, hail, floods, wind storms, acid rain, fire, water damage, contamination, lightning, and other environmental conditions;

Any other damage or defects on the vehicles on account of improper transportation by the customer or any third party

Any other damage or defects on the Vehicles on account of accident/collision /carrying out stunts / improper transportation / riding by the customer or any third party.

Section 5: Declaration

This Warranty should be considered as a permanent part of the vehicle and should remain with the vehicle when sold or transferred to a new owner

All information, illustrations, photographs and specifications contained in the Owner's Manual are based on the latest product information available at the time of its publication. The Company may, however, incorporate modifications or improvements on its vehicles at any time, without notice and therefore, in such events, it is possible that some parts of the Owner's Manual may not apply to your vehicle

prior written permission of the Company is required for quoting, copying or reproducing any part or in full of the Owner's Manual

Accessories shown in the picture may not be part of the standard equipment

The Company shall not be liable for any delay in servicing due to reasons beyond the control of the Company

Except for the limited warranties described herein, the Company does not provide any other warranty, whether express, implied, statutory, or otherwise. The limited warranties contained in this booklet are issued in Bengaluru, and any claim relating to or arising out of the warranty terms herein shall be subject to the courts at

Bengaluru, which shall have the exclusive jurisdiction to entertain and adjudicate the said claims.

Section 6: Owner's Responsibility

Please take proper care, proper use and maintenance of the vehicle in accordance with the instructions provided in the Owner's Manual . If the vehicle is subjected to severe usage conditions, such as operating in extremely dusty, rough or heavy city traffic during hot weather or during the monsoons, usage of vehicles with underinflated wheels, maintenance of the vehicle may have to be done more often.

Maintenance service records will be maintained by the Company and can be made available to the Customer on request

In order to maintain the validity of this Warranty on the vehicle, the vehicle must be serviced by the Company Authorized workshop in accordance to the Owner's Manual